

2026



PARTNER DIRECTORY

NETWORK PARTNERS

ALLEGANY COUNCIL ON ALCOHOLISM AND SUBSTANCE ABUSE, INC.

PROGRAMS AND SERVICES OFFERED:

- SUBSTANCE USE OUTPATIENT TREATMENT
- SUBSTANCE USE RESIDENTIAL TREATMENT
 - Halfway House Facility
 - Supportive Living Program
- SCHOOL AND COMMUNITY-BASED PREVENTION PROGRAMS



County Served: Allegany

LOCATION:

3084 TRAPPING BROOK RD., WELLSVILLE, NY 14895

PHONE: (585) 593-6738

WEBSITE: ALLEGANYCOUNCIL.ORG

BESTSELF BEHAVIORAL HEALTH

PROGRAMS AND SERVICES OFFERED:

- OUTPATIENT COUNSELING
- CHILDREN, YOUTH, FAMILY AND ADULT SERVICES
- MEDICATION ASSISTED TREATMENT (MAT)
- VOCATIONAL SERVICES
- SUPPORT GROUPS
- PEER SERVICES
- HEALTH HOME
- RECOVERY COMMUNITY
- HOMELESSNESS AND HOUSING SERVICES
- SCHOOL BASED SERVICES
- RESIDENTIAL SUBSTANCE USE DISORDER SERVICES
- OPIOID TREATMENT PROGRAM
- ASSERTIVE COMMUNITY TREATMENT PROGRAMS
- PERSONALIZED RECOVERY ORIENTATION SERVICES
- INTENSIVE CRISIS STABILIZATION CENTER



Counties Served: Erie,
Niagara, Allegany, Orleans,
Wyoming, Genesee,
Cattaraugus and Chautauqua

LOCATION:

899 MAIN ST., BUFFALO, NY 14203

PHONE: (716) 884-0888

WEBSITE: BESTSELFwny.ORG

BUFFALO FEDERATION OF NEIGHBORHOODS

PROGRAMS AND SERVICES OFFERED:

- CARE MANAGEMENT
- RESIDENTIAL SERVICES
- YOUTH SERVICES
- OLDER ADULT SERVICES
- FOOD PANTRY
- HOPE CENTER



Counties Served: Erie, Niagara, Allegany, Orleans, Wyoming, Genesee, Cattaraugus and Chautauqua

LOCATION:

2365 MAIN ST., BUFFALO, NY 14214

PHONE: (716) 852-5065

WEBSITE: BFNC.ORG

CASA - TRINITY

PROGRAMS AND SERVICES OFFERED:

- MEDICATION ASSISTED TREATMENT
 - Symptoms of Alcohol and/or Substance Abuse
 - Adult Counseling Services
 - Adolescent and Child Counseling Services
 - Family Counseling Services
 - Adventures in Recovery (AIR) - Peer Led Support
 - Impaired Driving Program
 - Prevention Education
 - Peer Community Response Program



County Served: Cattaraugus, Chemung, Livingston, Stuben, Tioga

LOCATION:

4612 MILLENNIUM DR., GENESEO, NY 14454

PHONE: (585) 991-5012

WEBSITE: CASA-TRINITY.ORG

CHILD AND FAMILY SERVICES OF ERIE COUNTY

PROGRAMS AND SERVICES OFFERED:

- COUNSELING
- EMPLOYEE ASSISTANCE PROGRAM
- FOSTER CARE
- DOMESTIC VIOLENCE HELP
- FAMILY SUPPORT SERVICES
- CONFLICT RESOLUTION
- SPECIAL EDUCATION
- RESIDENTIAL TREATMENT
- YOUTH TRAFFICKING PREVENTION



Counties Served: Erie, Niagara, Allegany, Orleans, Wyoming, Genesee, Cattaraugus and Chautauqua

LOCATION:

330 DELAWARE AVE., BUFFALO, NY 14202

PHONE: (716) 842-2750

WEBSITE: CFSBNY.ORG

COMMUNITY ACTION ORGANIZATION

PROGRAMS AND SERVICES OFFERED:

- HEAD START
- EMERGENCY AND FAMILY SERVICES
- EMPLOYMENT AND TRAINING
- DRUG ABUSE RESEARCH AND TREATMENT
- YOUTH SERVICES
- CENTER SERVICES AND RECREATION
- CAGRO
- NEW VENTURE HOUSING
- MASTEN RESOURCE CENTER



Counties Served:

Erie, Niagara, Cattaraugus
and Chautauqua

LOCATION:

45 JEWETT AVE SUITE 150, BUFFALO, NY 14214

PHONE: (716) 881-5150

WEBSITE: CAOWNY.ORG

ENDEAVOR HEALTH SERVICES

PROGRAMS AND SERVICES OFFERED:

SERVICES ARE AVAILABLE FOR CHILDREN, ADOLESCENTS, AND ADULTS

- BEHAVIORAL HEALTH SERVICES
 - Individual, Couples, Family, Group Counseling
 - Mental Health Counseling
 - Alcohol and Substance Use Support including Rapid Access
 - Personalized Recovery Oriented Services (PROS)
 - School Based Services
 - Medical including Psychiatry, Medication Management and Nursing
 - Support for Individuals/Families Involved in Justice System
 - Certified Community Behavioral Health Clinic (CCBHC)
- COMMUNITY BASED PROGRAMS
 - EAST Haven (Walk in Center, Groups, and Supportive Services)
 - Forensic Assertive Community Treatment Program (FACT)
 - Safe Options Support Program (Supporting Unhoused Individuals)
 - Targeted Case Management
 - Psychosocial Rehabilitation Services
 - Peer Support
 - Behavioral Health Team (Co-Response with Police Departments)
 - Adult Critical Time Intervention (CTI)



Counties Served: Erie,
Niagara, Orleans,
Genesee and Monroe

LOCATION:

1526 WALDEN AVE., STE 400, CHEEKTOWAGA, NY 14225

PHONE: (716) 895-6700

WEBSITE: EHSNY.ORG

EVERGREEN HEALTH



PROGRAMS AND SERVICES OFFERED:

- BEHAVIORAL HEALTH SERVICES
 - Substance Use Counseling and Medication
 - Medication for Addiction Treatment (MAT), Street Outreach, Peer Supports, Supporting Methamphetamine Overdose Prevention (SMOP)
 - Mental Health Counseling and Medication
 - Gender affirming Counseling and medical/surgical approval evaluations
 - Harm Reduction/Overdose Prevention services
 - Mobile Syringe Exchange Program
 - Low Threshold Medication Assisted Treatment
 - Drop-in services for people who use drugs
 - MAT walk-in services
 - DWI assessment
 - Wound care
- MEDICAL SERVICES
 - Primary Care
 - Pharmacy
 - Sexual Health Testing & Treatments
 - HIV Prevention, Care, PrEP
 - Transgender Medical Care
 - Hepatitis C Care
- SYRINGE SERVICE PROGRAM
- MOCHA
- SUPPORTIVE SERVICES
 - Housing
 - Transportation
 - Nutrition
 - Health Education
 - THRIVE Wellness
- CARE COORDINATION
- COMMUNITY ACCESS SERVICES (CAS)

Counties Served: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, and Wyoming

LOCATION:

206 S. ELMWOOD AVE., BUFFALO, NY 14201

PHONE: (716) 847-2441

WEBSITE: EVERGREENHS.ORG

GATEWAY-LONGVIEW BEHAVIORAL HEALTH CLINIC



Gateway Longview
protect • enrich • give hope

PROGRAMS AND SERVICES OFFERED:

- BEHAVIORAL HEALTH SERVICES
 - Psychiatry
 - School Based Clinics
 - Psychology Assessment Services
- CHILDREN & FAMILY TREATMENT AND SUPPORT SERVICES (CFTSS)

Counties Served: Erie and Niagara

LOCATION:

10 SYMPHONY CIRCLE, BUFFALO, NY 14201
6350 MAIN STREET, WILLIAMSVILLE, NY 14221

PHONE: (716) 783-3221

WEBSITE: GATEWAY-LONGVIEW.ORG

HARMONIA COLLABORATIVE CARE

PROGRAMS AND SERVICES OFFERED:

- OUTPATIENT COUNSELING
 - Adult and Adolescent
 - Individual, Family, and Couples
 - Telehealth available
- SENIOR CARE COORDINATION
- HEALTH HOME CARE COORDINATION



Counties Served: Chautauqua, Erie, Cattaraugus, Niagara, and Wyoming

LOCATION:

6722 ERIE RD, DERBY, NY 14047

PHONE: (716) 947-5025

WEBSITE: HARMONIA-CARE.ORG

HORIZON CORPORATIONS
HORIZON HEALTH SERVICES AND
HORIZON VILLAGE



PROGRAMS AND SERVICES OFFERED:

- OUTPATIENT TREATMENT (Horizon Health Services)
 - Mental Health and Psychiatry
 - Substance Use Disorders
 - Children's Services
 - Women's Services
 - Maternal Mental Health - outpatient and IOP
 - Addiction Medicine
 - Intensive Outpatient Services (MH and SUD)
 - Harm Reduction Care Services
 - School-Based Services
 - CCBHC Services
- FAMILY SUPPORT
 - Education
 - Counseling
 - Peer Support Services
- INTENSIVE RESIDENTIAL/REHABILITATION SUD (HORIZON VILLAGE)
 - Horizon Village
 - Freedom Village
 - Delta Village
 - Aurora Village - Women's Program
- DETOX & STABILIZATION (Terrace House)
 - Detox & Withdrawal
 - Stabilization Services
- SUPPORT SERVICES
 - Care Coordination Program
 - Peer Support Services
- THERAPY DOG PROGRAM
- TELEHEALTH

Counties Served: Erie,
Genesee, and Niagara

LOCATION:

55 DODGE RD, GETZVILLE, NY 14068

PHONE: (716) 831-1800

WEBSITE: HORIZON-HEALTH.ORG

MONSIGNOR CARR INSTITUTE

PROGRAMS AND SERVICES OFFERED:

- INDIVIDUAL PSYCHOTHERAPY
- FAMILY AND GROUP THERAPY
- COMPREHENSIVE PSYCHIATRIC EVALUATION, AND PSYCHOLOGICAL AND DEVELOPMENTAL TESTING
- MEDICATION MANAGEMENT
- COMPLEX CARE MANAGEMENT
- PRIMARY HEALTHCARE SERVICES

LOCATION:

741 DELAWARE AVE., BUFFALO, NY 14209

PHONE: 1-877-448-4466

WEBSITE: CCWNY.ORG



Counties Served: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, and Wyoming

OLV HUMAN SERVICES



PROGRAMS AND SERVICES OFFERED:

- CFTSS- CHILDREN AND FAMILY TREATMENT SUPPORT SERVICES
- CHILDREN'S HCBS SERVICES
- ADULT HCBS SERVICES
- FOSTER CARE PROGRAM
- CHILDREN'S HEALTH HOME CARE MANAGEMENT
- PREVENTIVE SERVICES
- ITP- INTENSIVE TREATMENT PROGRAM- FOR DUALY DIAGNOSED CHILDREN
- DENTAL CLINIC
- RESIDENTIAL SERVICES
- EVALUATION AND TREATMENT CENTER
- OPWDD GROUP HOMES
- OUTPATIENT COUNSELING SERVICES

LOCATION:

790 RIDGE RD., LACKAWANNA, NY 14218

PHONE: (716) 828-9500

WEBSITE: OLVHS.ORG

Counties Served: Allegany, Erie, Niagara, and Wyoming

RECOVERY OPTIONS MADE EASY, INC. (R.O.M.E.)

PROGRAMS AND SERVICES OFFERED:

- SUPPORTIVE HOUSING
- RECOVERY YOUTH WORK PROGRAM
- CRISIS RESIDENCE SERVICES
- WARMLINE SUPPORT
- PEER BRIDGING
- MOBILE TRANSITION SERVICES
- CONSULTING/TRAINING
- COMMUNITY ORIENTED RECOVERY SERVICES
- CHILD & FAMILY TREATMENT AND SUPPORT SERVICES
- HOME-BASED CRISIS INFORMATION
- INTENSIVE & SUSTAINED ENGAGEMENT TEAM
- SOUTHERN TIER RECOVERY ACTIVITIES WITHOUT WALLS



Counties Served:

Allegany, Cattaraugus,
Chautauqua, Erie,
Genesee, Monroe, and
Niagara

LOCATION:

75 JAMESTOWN ST., GOWANDA, NY 14070

PHONE: (716) 532-5508

WEBSITE: RECOVERYOPTIONSNY.ORG

SPECTRUM HEALTH AND HUMAN SERVICES

PROGRAMS AND SERVICES OFFERED:

- MENTAL HEALTH COUNSELING
- OPIATE DEPENDENCY
- PROS
- INTEGRATED CO-OCCURRING SERVICES
- SUBSTANCE ABUSE COUNSELING
- COMMUNITY-BASED SERVICES
- VOCATIONAL SERVICES
- CRISIS RESPONSE
- HEALTH HOME CARE COORDINATION
- INTEGRATED HEALTH SERVICES
- CERTIFIED COMMUNITY BEHAVIORAL HEALTH CLINICS (CCBHCS)



Counties Served: Cattaraugus,
Erie, Genesee, Niagara, Orleans
and Wyoming

LOCATION:

227 THORN AVE., ORCHARD PARK, NY 14127

PHONE: (716) 539-5500

WEBSITE: SHSWNY.ORG

THE RESOURCE CENTER



PROGRAMS AND SERVICES OFFERED:

- MENTAL HEALTH OUTPATIENT TREATMENT AND REHABILITATION SERVICES (MHOTRS)
 - ADULTS AND CHILDREN
 - PSYCHIATRIC AND COUNSELING SERVICES
 - TRAUMA INFORMED SERVICES INCLUDING EDMR TRAINED STAFF MEMBERS
 - LGBTQIA+ SPECIALIZED CLINICAL TEAM MEMBERS
- OUTPATIENT SCHOOL SATELLITE OFFICES
 - JAMESTOWN HIGH SCHOOL
 - JAMESTOWN TECH ACADEMY
 - FREDONIA CENTRAL SCHOOL
 - DUNKIRK INTERMEDIATE SCHOOL
 - PSYCHIATRIC AND COUNSELING SERVICES
- PERSONALIZED RECOVERY ORIENTED SERVICES (PROS)
 - MENTAL HEALTH PEER SUPPORT SERVICES
 - PSYCHOLOGICAL REHABILITATION SERVICES
 - MEDICATION ASSISTED TREATMENT (MAT)
 - GROUP THERAPY AND ENGAGEMENT
- HEALTH HOMES ADU;TS (HHUNY) AND CHILDREN'S HEALTH HOMES (CHHUNY)
 - CARE MANAGEMENT SERVICES
- DISABILITY SERVICES
- EMPLOYMENT SERVICES (ACCESS-VR; MENTAL HEALTH; COMMUNITY BASED EMPLOYMENT; PRE-VOCATIONAL SERVICES; PRE-EMPLOYMENT TRANSITION SERVICES; DRIVER TRAINING)

County Served:
Chautauqua

LOCATION:

200 DUNHAM AVE., JAMESTOWN, NY 14701 (ADMIN OFFICES)
880 EAST SECOND STREET, JAMESTOWN, NY 14701
186 LAKESHORE DRIVE WEST, DUNKIRK, NY 14048

WEBSITE: [RESOURCECENTER.ORG](https://resourcecenter.org)

PHONE: (716) 483-2344
(716) 661-1590
(716) 366-7660

THE RURAL OUTREACH CENTER



PROGRAMS AND SERVICES OFFERED:

- COMMUNITY OUTREACH
 - New Paths Redistribution Center
 - Weekend Snack Pack (Food for School Children)
 - Winter Prep
 - School Supply Filled Backpacks
 - Good for the Neighborhood (Health Information and Monitoring)
 - Moms Connection Group
 - SMART Recovery Group
- CHILDREN'S EXPERIENCES
 - Play Therapy and Mental Health Counseling
 - ROC Squad - Mentoring and Tutoring
 - Dream Big - Summer Program
 - Nutrition ROCs for Kids
- ENGAGED ADULT SUPPORT
 - Care Coordination
 - Mental Health Counseling and Therapy
 - Transportation
 - Career Counseling and Job Readiness
 - Christmas Assistance
 - Sarah's Pantry (Non-food items not covered by SNAP benefits)
 - UROC - Financial Literacy educational and Other Empowering Experiences
 - Nutrition ROCs
- HOLIDAY MEALS

Counties Served: Rural
Southwestern New York

LOCATION:

730 OLEAN RD., EAST AURORA, NY 14052

PHONE: (716) 240-2220

WEBSITE: THEROC.CO

TRANSITIONAL SERVICES, INC.



PROGRAMS AND SERVICES OFFERED:

- LICENSED COMMUNITY RESIDENCES
 - Adult
 - Senior Adult
 - Young Adult
 - Adults with Mental Illness and Substance Use Disorder
- EMERGENCY HOUSING SERVICES (EHS) FOR ADULTS
- SUPPORTED HOUSING PROGRAM (SHP) FOR ADULTS
- TRAUMA-INFORMED, PERSON-CENTERED, REHABILITATION IN RESIDENTIAL AND INTEGRATED HOME-BASED SETTINGS

Counties Served: Erie
and Niagara

LOCATION:

389 ELMWOOD AVE., BUFFALO, NY 14222

PHONE: (716) 874-8182 (GENERAL LINE)
(716) 874-8190 (INTAKE DEPARTMENT)

WEBSITE: TSIWN.Y.ORG

WESTERN NEW YORK INDEPENDENT LIVING, INC.

PROGRAMS AND SERVICES OFFERED:

- INDEPENDENT LIVING SKILLS TRAINING
- PEER SUPPORT AND ADVOCACY SERVICES
- ADDICTION RECOVERY PEER AND FAMILY SUPPORTS
- THE RENEWAL CENTER - HOSPITAL DIVERSION SERVICE
- TRANSITION AGE YOUTH SERVICES
- SERVICES TO TRANSITION TO THE COMMUNITY
- HOUSING NAVIGATION AND SUBSIDIES
- BENEFITS ADVISEMENT AND APPLICATION ASSISTANCE
- EMPLOYMENT AND CAREER SUPPORTS
- RADIO READING SERVICES
- VETERAN DIRECTED CARE (VDC)
- HEALTH COACHING AND CHRONIC DISEASE SELF-MANAGEMENT
- CONSUMER DIRECTED PERSONAL ASSISTANCE SERVICES (CDPAS)
- HEALTH HOMES COORDINATION
- TRANSPORTATION
- INFORMATION AND REFERRAL
- CIVIC ENGAGEMENT AND PUBLIC EDUCATION ON DISABILITY ISSUES



Counties Served: Erie,
Genesee, Niagara,
Orleans, Wyoming

LOCATION:

3108 MAIN ST., BUFFALO, NY 14214

PHONE: (716) 836-0822

WEBSITE: WNYIL.ORG

AFFILIATE PARTNERS

CATHOLIC CHARITIES OF BUFFALO

PROGRAMS AND SERVICES OFFERED:

- BEHAVIORAL HEALTH PROGRAMS OFFERED:
 - Individual Psychotherapy
 - Family and Group Therapy
 - Comprehensive Psychiatric evaluation
 - Psychological and Developmental Testing
 - Medication Management
 - Complex Care Management
- OTHER PROGRAMS OFFERED:
 - Emergency Financial Assistance and Other Basic Needs
 - Family Safety and Stabilization
 - Food Pantries
 - Immigration and Refugee Assistance
 - In-School Counseling and Support
 - Older Adults Support
 - Permanent Supportive Housing
 - Women, Infants & Children (WIC)
 - Workforce and Education Services



Counties Served: Allegany, Erie, Niagara, Cattaraugus, Genesee, Orleans, Wyoming and Chautauqua

LOCATION:

741 DELAWARE AVE., BUFFALO, NY 14209

PHONE: (716) 817-1400.

WEBSITE: CCWNY.ORG

CATHOLIC MEDICAL PARTNERS, IPA

PROGRAMS AND SERVICES OFFERED:

- POPULATION HEALTH MANAGEMENT
- CARE MANAGEMENT
- PCMH SUPPORT
- DATA ANALYTICS
- PHARMACY AND SOCIAL WORK SUPPORT



Counties Served: Erie and Niagara

LOCATION:

144 GENESEE ST., BUFFALO, NY 14203

PHONE: (716) 862-2488

WEBSITE: CATHOLICMEDICALPARTNERS.ORG

CATHOLIC HEALTH SYSTEM

PROGRAMS AND SERVICES OFFERED:

- CANCER SCREENINGS
- CARDIOLOGY
- GENREAL SURGERY
- HOME CARE
- IMAGING
- MENTAL HEALTH COUNSELING
- NEONATAL INTENSIVE CARE UNITS (N.I.C.U.)
- NEURO/STROKE
- OCCUPATIONAL THERAPY
- ORTHOPEDICS
- PHARMACEUTICAL CARE
- PHYSICAL THERAPY
- SENIOR CARE
- VASCULAR
- WOMEN'S CARE



Counties Served: Allegany, Erie, Niagara, Cattaraugus, Genesee, Orleans, Wyoming and Chautauqua

LOCATION:

144 GENESEE ST., BUFFALO, NY 14203

PHONE: (716) 706-2112

WEBSITE: CHSBUFFALO.ORG

CAZ RECOVERY

PROGRAMS AND SERVICES OFFERED:

- RESIDENTIAL SUBSTANCE USE TREATMENT AND SUPPORT SERVICES
- SUPPORTED HOUSING FOR INDIVIDUALS WITH SUBSTANCE USE DISORDERS
- AFFORDABLE HOUSING



Counties Served: Erie and Niagara

LOCATION:

2495 MAIN ST., STE 417, BUFFALO, NY 14214

PHONE: (716) 852-4331

WEBSITE: CAZENOVIARECOVERY.ORG

COMMUNITY SERVICES FOR EVERY1



Community Services
FOR EVERY1

PROGRAMS AND SERVICES OFFERED:

- COMMUNITY HABILITATION
- CERTIFIED SITE-BASED DAY HABILITATION
- COMMUNITY-BASED DAY HABILITATION
- PREVOCATIONAL SERVICES
- ACCES-VR (ADULT CAREER AND CONTINUING EDUCATION SERVICES- VOCATIONAL REHABILITATION) & VOCATIONAL SERVICES
- SUPPORTED EMPLOYMENT
- DAY TIME & OVERNIGHT RESPITE SERVICES
- BUDGETING/REP PAYEE SERVICES
- INTENSIVE BEHAVIORAL SERVICES (IBS)
- PREVENTIVE SERVICES
- FAMILY SUPPORT SERVICES (FSS)
 - Behavior Intervention Program
 - Fill in the Gap - Transportation Assistance
 - Family Reimbursement
 - Project C.O.A.C.H. - Telephone Crisis & Support
 - In Home Intensive Respite Supports
- SELF-DIRECTED SERVICES
- SUBSIDIES/STIPENDS FOR HOUSING
- CHILDREN'S BEHAVIORAL HEALTH SERVICES
- HIGH FIDELITY WRAPAROUND
- DOMESTIC VIOLENCE AND VICTIMS OF CRIMES SERVICES
- HEALTH HOMES/CARE MANAGEMENT FOR ADULTS AND CHILDREN
- RAISE THE AGE
- ALTERNATIVE TO INCARCERATION
- RESIDENTIAL GROUP HOMES SERVICES
- ASSISTIVE TECHNOLOGY AND ENVIRONMENTAL MODIFICATIONS
- AFFORDABLE HOUSING APARTMENTS

Counties Served: Erie,
Niagara, Allegany, Orleans,
Wyoming, Genesee,
Cattaraugus and Chautauqua

LOCATION:

180 OAK ST., BUFFALO, NY 14203

PHONE: (716) 362-7631

WEBSITE: CSEVERY1.COM

CREATIVE RESTORATION, INC.



PROGRAMS AND SERVICES OFFERED:

- HARM REDUCTION
- BASIC NEEDS/SUPPORT GROUPS
- FAMILY/INDIVIDUAL PEER SUPPORT
- COMMUNITY REINTEGRATION/FAMILY REUNIFICATION
- ERIE CARES
- PATH TO FREEDOM PANTRY
- PATH TO FREEDOM RECOVERY COACHING PROGRAM
- THE BUFFALO RE-ENTRY AND RECOVERY PROGRAM (BRRP)

County Served:
Erie

LOCATION:

371 DELAWARE AVE., SUITE 1 BUFFALO, NY 14202

PHONE: (716) 262-0126

WEBSITE: CREATIVERESTORATIONSINC.ORG

CRISIS SERVICES



PROGRAMS AND SERVICES OFFERED:

- 24 HOUR HOTLINE - CRISIS COUNSELING PROGRAM
- 988 NETWORK CENTER FOR ERIE, CHAUTAUQUA, AND CATTARAUGUS COUNTIES
- EMERGENCY MOBILE OUTREACH SERVICES, MOBILE TRANSITIONAL SUPPORT SERVICES, AND CIT CRISIS CASE MANAGEMENT
- TRAUMA RESPONSE SERVICES
- THE ADVOCATE PROGRAM- RAPE, DOMESTIC VIOLENCE, FAMILY VIOLENCE AND ELDER ABUSE
- COMMUNITY EDUCATION AND TRAINING
- OVERSEE: CRISIS INTERVENTION TEAM (CIT) TRAINING FOR LAW ENFORCEMENT, POLICE MENTAL HEALTH COORDINATION PROJECT, RAPE CRISIS ADVISORY COMMITTEE AND SUICIDE PREVENTION COALITION FOR ERIE COUNTY

County Served:
Erie



24-HOUR CRISIS HOTLINE
(716) 834-3131

LOCATION:

100 RIVER ROCK DR., STE 300 BUFFALO, NY 14207

PHONE: (716) 834-2310 - ADMINISTRATION

WEBSITE: CRISIS SERVICES.ORG

ELM & OAK HEALTH



PROGRAMS AND SERVICES OFFERED:

- IPA & PROVIDER SERVICES
- POPULATION HEALTH MANAGEMENT SERVICES AND TOOLS
- HEALTH HOME CARE MANAGEMENT AGENCY
- HEALTH EQUITY IMPACT ASSESSMENTS

Counties Served: All of WNY and the Finger Lakes Region

LOCATION:

1120 PITTSFORD VICTOR RD., PITTSFORD, NY 14534

PHONE: (866) 255-7969

WEBSITE: ELMANDOAKHEALTH.COM

ENVISION WELLNESS WNY



PROGRAMS AND SERVICES OFFERED:

- MENTAL HEALTH COUNSELING; AGES 5 PLUS
- ENVISION PROS
- WELLNESS COMMUNITY (CDT)

County Served:
Erie

LOCATION:

2495 ELMWOOD AVE., KENMORE, NY 14217

PHONE: (716) 877-6763

WEBSITE: ENVISIONWELLNESSWNY.COM

ERIE COUNTY MEDICAL CENTER



PROGRAMS AND SERVICES OFFERED:

- MENTAL HEALTH SERVICES (INPATIENT AND OUTPATIENT)
- SUBSTANCE ABUSE SERVICES
- COUNSELING SERVICES

Counties Served:
All of WNY

LOCATION:

462 GRIDER ST., BUFFALO, NY 14215

PHONE: (716) 898-3000

WEBSITE: ECMC.EDU

ERIE NIAGARA AREA HEALTH EDUCATION CENTER (AHEC)

PROGRAMS AND SERVICES OFFERED:

- HIGH SCHOOL & COLLEGIATE PATHWAYS (HEALTHCARE & STEM)
- MATERNAL HEALTH PROGRAM
 - SUPPORT FOR PRENATAL AND POSTPARTUM
 - SUPPORT FOR DOULA EDUCATION
- HEALTHCARE PROFESSIONAL CONTINUING EDUCATION
- COMMUNITY HEALTH EDUCATION



Counties Served:

Erie and Niagara

LOCATION:

100 LEROY AVE SUITE 250, BUFFALO, NY 14214

PHONE: (716) 835-9358

WEBSITE: ERENIAGARAAHEC.ORG

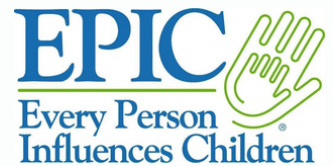
EPIC - EVERY PERSON INFLUENCES CHILDREN

PROGRAMS AND SERVICES OFFERED:

- PARENTING EDUCATION
- FAMILY ENGAGEMENT
- YOUTH SERVICES
- PROFESSIONAL DEVELOPMENT

County Served:

Erie, Niagara,
Cattaraugus, and Sullivan



LOCATION:

1021 BROADWAY ST., BUFFALO, NY 14212

PHONE: (716) 332-4100

WEBSITE: EPICFORCHILDREN.ORG

HEALTHELINK RHIO

PROGRAMS AND SERVICES OFFERED:

- HEALTHELINK IS THE WNY REGIONAL HEALTH INFORMATION ORGANIZATION (RHIO)
 - A COLLABORATION AMONG HOSPITALS, PHYSICIANS, HEALTH PLANS, AND OTHER HEALTHCARE PROVIDERS



Counties Served: Erie,
Niagara, Chautauqua,
Cattaraugus, Wyoming,
Allegany, Genesee, and
Orleans

LOCATION:

2475 GEORGE URBAN BLVD. STE 202, DEPEW, NY 14043

PHONE: (716) 206-0993

WEBSITE: WNYHEALTHELINK.COM

JEWISH FAMILY SERVICES OF WNY

PROGRAMS AND SERVICES OFFERED:

- OUTPATIENT MENTAL HEALTH COUNSELING AND PSYCHIATRIC MEDICATION MANAGEMENT SERVICES
 - Adults and Children 5+
 - In-person and Telehealth
- HEALTH HOME CARE COORDINATION FOR ADULTS AND CHILDREN
- SOCIAL CARE NAVIGATION SERVICES
- CAREER SERVICES
- REFUGEE SERVICES
- HOUSING SERVICES
- TRAUMA SYSTEMS THERAPY FOR REFUGEE YOUTH (TST-R)
- FAMILY SUPPORT SERVICES
- CRITICAL TIME INTERVENTION (CTI) SERVICES



jewish family services | wny

Counties Served:
Erie and Niagara

LOCATION:

70 BARKER ST., BUFFALO, NY 14209
1170 MAIN ST., BUFFALO, NY 14209
460 THIRD ST., NIAGARA FALLS, NY 14301

PHONE: (716) 883-1914

WEBSITE: JFSWNY.ORG

KALEIDA HEALTH & CHILDREN'S PSYCHIATRIC CLINIC

PROGRAMS AND SERVICES OFFERED:

- DIAGNOSTIC ASSESSMENT AND EVALUATION
- CLIENT DIRECTED OUTCOME INFORMED CLINICAL CARE
- INDIVIDUAL PSYCHOTHERAPIES INCLUDING:
 - Evidenced-based treatments such as helping the Noncompliant Child and Trauma Focused
 - Cognitive Behavioral Treatment
- FAMILY, PARENT-CHILD, AND GROUP PSYCHOTHERAPIES
- PSYCHIATRIC EVALUATION AND CONSULTATION
- MEDICATION MANAGEMENT
- ADVOCACY WITH AND CONSULTATION WITH SCHOOLS, SOCIAL SERVICES, OR OTHER AGENCIES SERVING CLINIC PATIENTS.
- PSYCHOLOGICAL EVALUATION



Kaleida Health

Counties Served:
Erie and Niagara

LOCATION:

1028 MAIN ST., BUFFALO, NY 14202

PHONE: (716) 859-5454

WEBSITE: KALEIDAHEALTH.ORG

LIVING OPPORTUNITIES OF DEPAUL



PROGRAMS AND SERVICES OFFERED:

- AFFORDABLE HOUSING
- MENTAL HEALTH RESIDENTIAL
- SENIOR LIVING COMMUNITIES
- ADDICTION PREVENTION AND SUPPORT SERVICES (ROCHESTER REGION ONLY)
- VOCATIONAL PROGRAMS (ROCHESTER REGION ONLY)

Counties Served: 19 Counties served throughout NYS

LOCATION:

2475 GEORGE URBAN BLVD, STE 201, DEPEW, NY 14043

PHONE: (716) 391-5400

WEBSITE: DEPAUL.ORG



MARGARET STUTZMAN ADDICTION TREATMENT CENTER

PROGRAMS AND SERVICES OFFERED:

- INPATIENT TREATMENT FOR:
 - Women
 - Pregnant and parenting
 - Trauma survivors
 - Co-occurring mental health disorders and addictions



Counties Served: Allegany, Cattaraugus, Chautauqua, Erie, and Niagara

LOCATION:

360 FOREST AVE., BUFFALO, NY 14213

PHONE: (716) 882-4900

WEBSITE: OASAS.NY.GOV

MENTAL HEALTH ADVOCATES OF WNY

PROGRAMS AND SERVICES OFFERED:

- BEST: BASIC EMOTIONAL SKILLS TRAINING
- FAMILY SUPPORT PROGRAM
- COURT APPOINTED SPECIAL ADVOCATES
- LEGAL SERVICES
- YOUTH PEER ADVOCATES
- INFORMATION AND REFERRAL SERVICE
- OPERATION COM (CHILDREN OF THE MILITARY)
- MINDSET: WORKPLACE MENTAL WELLBEING



Counties Served: Erie, Niagara, Allegany, Orleans, Wyoming, Genesee, Cattaraugus and Chautauqua

LOCATION:

1021 BROADWAY ST. 5TH FLOOR, BUFFALO, NY 14212

PHONE: (716) 886-1242

WEBSITE: MHAWNY.ORG



NEW DIRECTIONS YOUTH AND FAMILY SERVICES

PROGRAMS AND SERVICES OFFERED:

- ADVENTURE RECREATION
- EDUCATION
- FOSTER CARE
- HEALTH HOME CARE MANAGEMENT & NON-MEDICAID CARE MANAGEMENT
- PREVENTION
 - Parenting
 - Family Finding
 - FAR
 - Wraparound
 - Brief Strategic Family Therapy
- RESIDENTIAL CARE AND GROUP HOMES
- CHILDREN FAMILY TREATMENT AND SUPPORT SERVICES (CFTSS)
- FAMILY PEER SUPPORT SERVICES
- COMMUNITY CRISIS INTERVENTION & RESPONSE (NIAGARA COUNTY)
- JUVENILE JUSTICE PROGRAMMING
- HOME BASED CRISIS INTERVENTION
- YOUTH PEER SUPPORT SERVICES
- HRSN NAVIGATION (1115 WAIVER)



Counties Served: Allegany, Cattaraugus, Chautauqua, Erie, Niagara, Orleans, Genesee and Wyoming

LOCATION:

4511 HARLEM RD #200, AMHERST, NY 14226

PHONE: (716) 839-1392

WEBSITE: FOSTERINGGOOD.ORG

NATIVE AMERICAN COMMUNITY SERVICES OF ERIE AND NIAGARA COUNTIES, INC.

PROGRAMS AND SERVICES OFFERED:

- ADOLESCENT PREGNANCY PREVENTION
- COMMUNITY & CULTURAL SERVICES
- ECONOMIC EMPOWERMENT
- EDUCATIONAL ACHIEVEMENT
- FAMILY PRESERVATION & STRENGTHENING
- FOSTER CARE PROGRAM
- HEALTH & WELLNESS
- MANAGED CARE SERVICES
- YOUTH SERVICES
- SPECIAL INITIATIVES



Counties Served:
Erie and Niagara

LOCATION:

1005 GRANT ST., BUFFALO, NEW YORK 14207

PHONE: (716) 874-4460

WEBSITE: NACSWNY.ORG

NIAGARA FALLS MEMORIAL MEDICAL CENTER

PROGRAMS AND SERVICES OFFERED:

- CANCER CARE
- DIAGNOSTICS
- EMERGENCY SERVICES
- INFECTIOUS DISEASES
- MEDICAL WEIGHT LOSS
- MENTAL HEALTH SERVICES
- ORTHOPEDIC SERVICES
- PRIMARY CARE
- PHYSICAL THERAPY AND REHABILITATION
- SURGICAL SERVICES
- SCHOELLKOPF CENTER
- STROKE CENTER
- THE HEART CENTER
- WOUND CARE OF NIAGARA
- WOMEN'S HEALTH



NIAGARA FALLS
Memorial Medical Center
Exceptional care, exceptionally close.

Counties Served:
Erie and Niagara

LOCATION:

621 TENTH ST., NIAGARA FALLS NEW YORK 14302

PHONE: (716) 278-4000

WEBSITE: NFMMC.ORG

NORTHPOINTE COUNCIL, INC.

PROGRAMS AND SERVICES OFFERED:

- **First Step Center:** 24/7 residential detox and stabilization programs with medical oversight.
- **Outpatient Clinics:** Treatment for adolescents and adults, including Medication-Assisted Treatment.
- **Opioid Treatment Program:** Supports opioid recovery with methadone maintenance.
- **Peer Services:** Offering guidance, mentorship, and connection to resources.
- **Family & Couples Counseling:** Guidance for individuals and families affected by substance use.
- **Prevention Programs:** Evidence-based youth and community education.
- **Employee Assistance Program (EAP):** Confidential counseling for employees and families.
- **Impaired Driver Program (IDP):** DMV-approved education for those convicted of impaired driving.



County Served:
Niagara County

LOCATION:

41 MAIN STREET, LOCKPORT, NY 14094
1001 11TH ST, NIAGARA FALLS, NY 14301
2470 ALLEN AVENUE, NIAGARA FALLS, NY 14303

PHONE: (716) 282-1228

WEBSITE: NORTHPOINTECOUNCIL.ORG

PARKVIEW HEALTH SERVICES

PROGRAMS AND SERVICES OFFERED:

- BEHAVIORAL AND MENTAL HEALTH
- ADDICTION CARE (SUBSTANCE USE DISORDER)
- ACCESS TO TOP LAI'S
- NEUROLOGICAL CARE
- PHARMACY AT HOME (COMPLIANCE PACKAGING)
- SPECIALTY LONG TERM CARE
- FREE AND SECURE DELIVERY
- E-PRESCRIBING
- IMMUNIZATION SERVICES



Counties Served:
All of Western and Central
NYS

LOCATION:

3920 MAIN STREET, STE 100, AMHERST, NY 14226

PHONE: (716) 876-2323

WEBSITE: PARKVIEWHS.COM

PERSON-CENTERED SERVICES



PROGRAMS AND SERVICES OFFERED:

- COMPREHENSIVE CARE COORDINATION FOR CHILDREN AND ADULTS WITH INTELLECTUAL/DEVELOPMENTAL DISABILITIES
- CARE COORDINATION AND HEALTH PROMOTION - MONITORING ALL HEALTH-RELATED SERVICES, SAFETY NEEDS, AND MORE
- COMPREHENSIVE TRANSITIONAL CARE - COORDINATING ACTIVITIES RELATED TO LIFE CIRCUMSTANCES.
- COMMUNITY/SOCIAL SUPPORT SERVICE REFERRALS
- INDIVIDUAL AND FAMILY SUPPORT - REFERRALS OF FAMILY TO COMMUNITY SERVICES AND PROMOTING INFORMED CHOICES

Counties Served: All of Western and Central NYS

LOCATION:

560 DELAWARE AVE STE 400, BUFFALO, NY 14202

PHONE: (888) 977-7030

WEBSITE: PERSONCENTEREDSERVICES.COM

PINNACLE COMMUNITY SERVICES



PROGRAMS AND SERVICES OFFERED:

- CARE COORDINATION
 - Adult Care Coordination
 - Children's Care Coordination
- DOMESTIC VIOLENCE SERVICES
 - Free Emergency Shelter at Passage House
 - One-on-one Domestic Violence Counseling
 - Domestic Violence Support Groups
 - Advocates for Domestic Violence Survivors
 - Women as Offenders Group
 - Niagara County Jail Domestic Violence Group
- HEALTH FAMILIES
 - Healthy Families Niagara
 - Group Services for Parents
 - United Fathers Coalition
 - Parent Empowerment Program
- YOUTH SERVICES
 - Emergency Youth Shelter at Casey House
 - Safety Net for Youth Experiencing Hardship
 - Free Youth Transitional Services

Counties Served:
Niagara County

LOCATIONS:

1522 MAIN STREET, NIAGARA FALLS, NY 14305
20 LOCK STREET, LOCKPORT, NY 14094

PHONE: (716) 285-6984 (NIAGARA FALLS)

PHONE: (716) 433-6019 (LOCKPORT)

WEBSITE: PINNACLECS.ORG

PREVENTION WORKS



PROGRAMS AND SERVICES OFFERED:

- YOUTH SERVICES
 - School and Community Substance Use Prevention Programs
 - Teen Intervene Brief Intervention Program (13+)
 - Children Living in a Chemically Dependent Home
 - Positive Action Evidenced Based Mental Emotional Behavior and Substance Use Prevention Program
 - PAX Good Behavior Game
 - Bullying Prevention
 - Social Emotional Learning
- ADULT SERVICES
 - Parenting Education
 - Information & Referral (Substance use and/or Social Emotional)
 - Employee Training – Team Awareness (Resilience and Thriving)
 - Wellness Initiative for Senior Education (W.I.S.E. – Health and Wellness Program)
- HELP RESOURCES
- TRAININGS
- HOPE CHAUTAUQUA COALITION

County Served:
Chautauqua

LOCATIONS:

1 E. MAIN ST., FALCONER, NY 14733
186 LAKESHORE DRIVE WEST, DUNKIRK, NY 14048

PHONE: (716) 664-3608 (FALCONER OFFICE)

PHONE: (716) 366-4623 (DUNKIRK OFFICE)

WEBSITE: PREVENTIONWORKS.US

PREVENTIONFOCUS



PROGRAMS AND SERVICES OFFERED:

- EVIDENCE-BASED MODEL PROGRAMS
- PREVENTION PROGRAMMING
- SUPPER CLUB PROGRAM
- WORKSHOPS & PRESENTATIONS

County Served: Erie

LOCATION:

69 LINWOOD AVE., BUFFALO, NY 14209

PHONE: (716) 858-0148

WEBSITE: PREVENTIONFOCUS.ORG



THE PREVENTION COUNCIL OF ERIE COUNTY



PROGRAMS AND SERVICES OFFERED:

- YOUTH AND SCHOOL-BASED PROGRAMS
 - Workplace Wellness
 - Public Education & Advocacy
 - Project Sticker Shock
 - Safehomes
 - Mindful Awareness Skill Building
- PARENTS & FAMILY PROGRAMS
 - Positive Parenting Program: Triple P
 - Parent Awareness Forums
 - Strengthening Families
- YOUTH AND ADULT COMMUNITY PROGRAMS
 - Focus on Consequences Adolescent Program
 - Student Assistance Prevention Counseling
 - Too Good for Drugs/Too Good for Violence
 - An Apple a Day
 - Skills for Tomorrow
 - Sport
 - Teen Intervene

County Served: Erie

LOCATION:

1625 HERTEL AVE., BUFFALO, NY 14216

PHONE: (716) 831-2298

WEBSITE: THEPREVENTIONCOUNCILEC.ORG

SNAPCAP SIPA - SAFETY NET IPA



PROGRAMS AND SERVICES OFFERED:

SNAPCAP is a 501c(3) Membership Association formed in 2015.

Currently, SNAPCAP is comprised of 13 safety net primary care provider organizations which work in partnership to ensure access to the highest quality healthcare for the most vulnerable populations in Western New York. SNAPCAP organizations collaborate to strengthen the primary care safety net across the community. The members also align for collective advocacy in national, state, and local reform efforts.

Counties Served: All
of Western New York



In the current landscape of delivery system and Medicaid payment redesign/reform, it is essential that SNAPCAP members build on establishment trust and working relationships to move toward deeper clinical integration and joint contracting with managed care organizations. To accomplish this, SNAPCAP members formed an independent practice association to provide the structure within which to develop joint capacity for managing populations and performance and for securing value-based payment contracts.

LOCATION:
3297 BAILEY AVE., BUFFALO, NY 14215

PHONE: (716) 525-4843 - KIMERLEE HOYT-FOLARON
WEBSITE: SNAPCAPWNY.ORG

SAVE THE MICHAELS OF THE WORLD, INC.



PROGRAMS AND SERVICES OFFERED:

- PEER AND FAMILY PEER RECOVERY COACHING
- PEER AND FAMILY SUPPORT GROUPS
- MUTUAL AID SUPPORT GROUPS
- LINKAGE TO DETOX, INPATIENT, & OUTPATIENT TREATMENT FACILITIES
- MEDICAL AND NON-MEDICAL TRANSPORTATION
- RESIDENTIAL REINTEGRATION PROGRAM
- HARM REDUCTION & OPIOID OVERDOSE PREVENTION PROGRAM
- SYRINGE EXCHANGE PROGRAM
- UNSHELTERED DAY DROP IN CENTER
- CASE MANAGEMENT

Counties Served:

Allegany,
Cattaraugus,
Chautauqua, Erie,
Genesee, Monroe,
Niagara, Orleans,
Steuben and
Wyoming

LOCATIONS:

ERIE COUNTY:

737 DELAWARE AVE., BUFFALO, NY 14209

1333 JEFFERSON AVE., BUFFALO, NY 14208

NIAGARA COUNTY:

144 MAIN STREET, LOCKPORT, NY 14094

NEWFANE HOUSE OF HOPE

2600 WILLIAM STREET, NEWFANE, NY 14108

PHONE: (716) 984-8375

WEBSITE: SAVETHEMICHAELS.ORG

WNY MOBILE OVERDOSE PREVENTION SERVICES

PROGRAMS AND SERVICES OFFERED:

- CERTIFIED HARM REDUCTION, OUTREACH AND PREVENTION LEADER
- UBMD COMMUNITY CONNECT PARTNER
- AHA CERTIFIED CPR/AED TRAINER
- UBMD "HANDS ONLY" CPR TRAINER
- BASIC NEEDS SUPPLIES
- FOOD PANTRY & COOKING SUPPLIES DELIVERY
- 1:1 SUPPORT TO ADDRESS HEALTH RELATED SOCIAL CARE NEEDS
- MASTER TRAINING FOR STRESS RESILIENCE AND PSYCHOLOGICAL FIRST AID
- CERTIFIED RECOVERY PEER ADVOCACY SUPPORT AND REFERRALS
- CERTIFIED CANCER EDUCATION, SUPPORT AND REFERRALS
- COMMUNITY BLOCK CLUB EDUCATION AND PREENTION MINI CONCERTS
- CERTIFIED CITY OF BUFFALO COMMUNITY HUB RESPONDER
- HIV/AIDS EDUCATION, TESTING REFERRALS AND PROVIDER OF SAFER SEX SUPPLIES



County Served: Erie

LOCATION:

800 SYCAMORE ST., BUFFALO, NY 14212

PHONE: (716) 256-5221

WEBSITE: WNYMOBILEOPS.COM

WNY UNITED AGAINST DRUG & ALCOHOL ABUSE, INC.

PROGRAMS AND SERVICES OFFERED:

- SCHOOL PROGRAMS
 - K-2 Conflict Resolution
 - Too Good for Violence
 - Building Skills Grade 5
 - Too Good for Drugs
 - Leaders in Training
 - Ripple Effects Behavioral Program
- PARENT SUBSTANCE USE FORUMS



County Served: Erie

LOCATION:

1195 NIAGARA ST., BUFFALO NY 14213

PHONE: (716) 821-7722

WEBSITE: WNYUNITED.ORG

JOIN US

Learn more about our Network

CLICK HERE

Interested in joining?



CONTACT US