

AI AT WORK

Transforming Productivity,
Precision , and Performance



OPENING SPEAKER

Jennifer Read, PhD.

University at Buffalo, Department Chair, Psychology



As Director of the Clinical and Research Institute on Addictions (CRIA) and a member of The CARE Center (Center for Alcohol Addiction and AI Research), Dr. Read will open the session with a keynote highlighting her team's latest findings on the role of artificial intelligence in healthcare and addiction services. Drawing from recent research, she will share insights into how both healthcare providers and clients perceive the growing use of AI in clinical settings—what excites them, what concerns them, and what barriers may stand in the way of broader adoption.

Closing Panel "The Future of AI"

- Clinically AI
- Pamela Mattel, CBC
- Highmark BlueCross BlueSheild
- TBD

SESSION 1

HEALTHCARE AI: LEGAL STRATEGIES FOR AN EVOLVING THREAT LANDSCAPE

Barclay Damon, LLP

Join leading legal experts for a comprehensive exploration of the rapidly evolving landscape surrounding artificial intelligence (AI) and its impact on organizational risk. This session will examine the expanding AI threat landscape, emerging regulatory frameworks, and the unique challenges AI introduces within HIPAA-regulated environments.

FROM AWARENESS TO ACTION: PREPARING EMPLOYEES FOR AI INTEGRATION

**Kevin Bidtah, Evergreen Health Services and
Erica Westphal, Horizon Health Services**

Join Value Network Partners as they share their real-world experiences implementing AI scribe solutions across their organizations. This session will walk through their approach including the development of AI policy and governance, navigating culture change among staff, and structured pilot and testing groups to support successful, organization-wide adoption.

CLINICALLY AI

Clinically AI Staff



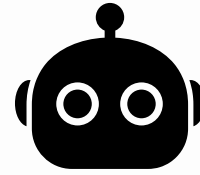
Clinically AI

Join Clinically AI for a live demonstration showcasing the full capabilities of their platform and how it supports clinical workflows across diverse care environments. The session will highlight key features including their AI scribe, real-time compliance chart auditing, and a mobile app with disconnected mode designed specifically to support providers working in rural or low-connectivity areas. Attendees will also get an inside look at additional platform components that enhance documentation accuracy, streamline administrative tasks, and improve overall efficiency.

SESSION 2

MAKE AI AGENTS WORK FOR YOU

Rachel Webb, University at Buffalo



Looking to lighten your workload and reclaim valuable time in your day? This session will introduce attendees to the power of AI agents and show how they can offload repetitive, time-consuming tasks in as little as ten minutes. Participants will receive a practical, beginner-friendly introduction to how AI agents work, explore real use cases, and learn how to build a basic agent using Microsoft Copilot. The session will also feature demonstrations using additional AI tools including ChatGPT and Claude.

AN AI-DRIVEN BREACH SCENARIO

Barclay Damon, LLP

**BARCLAY
DAMON** LLP

Ever wonder what unfolds when a company experiences a data breach driven by AI interference? In this immersive session, legal experts will guide attendees through a hypothetical, client-facing ransomware scenario involving an AI-enabled data compromise. Participants will work through interactive exercises that highlight the legal, regulatory, and insurance implications from the perspectives of key stakeholders, including the impacted client or victim, the breach coach, the forensic expert, and the insurance professional. Following the scenario, the breach coach will lead a structured walkthrough of the response process.

FROM CHART REVIEW TO CLINICAL IMPACT: USING AI TO STRENGTHEN COMPLIANCE, QUALITY, AND OUTCOMES



Zach Dyce, Founder and CEO, Penguin Health

Join the founder and CEO of Penguin Health as he provides a practical walkthrough of how the platform automates compliance, chart reviews, and quality workflows for behavioral health providers. The session will focus on real-world challenges and demonstrate how AI can meaningfully reduce administrative burden.

SESSION 3

BEYOND THE CHART: AI TECHNIQUES FOR INTEGRATING DIVERSE PATIENT INFORMATION

MARIANTHI MARKATOU - PhD, University at Buffalo

Join Dr. Markatou as she demonstrates how diverse patient data sets can be integrated to build comprehensive patient profiles using AI. With a strong emphasis on data quality as the foundation, this session will connect AI-driven insights directly to Partners' existing data workflows, showing how thoughtful data practices enhance accuracy, consistency, and clinical value.

INSIGHTS FROM A BEHAVIORAL HEALTH AI LEARNING COLLABORATIVE

**Pamela Mattel, President and CEO,
Coordinated Behavioral Care**

More to come...



ELEOS Eleos Staff



This session provides a high-level introduction to the Eleos platform, highlighting its core capabilities, value propositions, and the solutions it delivers for behavioral health organizations. Attendees will gain an understanding of how Eleos leverages AI to streamline clinical documentation, enhance quality and compliance workflows, and support more efficient, consistent care delivery.

*Value Network Partner, Horizon Health Services is currently using the Eleo platform.